



House rule

You will be living in someone's home, so please take care of it and respect it.

The guests of the apartment are obliged to observe and accept the House Rules and the rules of human coexistence and civilized behavior.

1. Payment options: cash, bank card, nice card, transfer. Accepted currencies: Forint (Ft) and Euro (€) Dollar (\$)
2. The accommodation is available from 3 p.m. on the day of arrival and until 11 a.m. on the day of departure. Other options can be arranged flexibly based on prior consultation.
3. When leaving the accommodation permanently, the keys must be thrown in the designated place, which can be locked with a combination lock.
4. In case of departure before the agreed time, the accommodation fee will not be refunded.
5. When leaving the apartment, please close the doors and windows. The use of the air conditioning (climate) equipment is permitted only when staying in the apartment, behind closed windows and doors.
6. The guests can only use the accommodation in the pre-arranged number of guests. We can provide a travel bed or cot for an infant upon prior notification.
7. The accommodation provider has the right to check - without prior notice - whether the number of guests staying at the accommodation has been announced or paid in advance.
8. Our guests are allowed to visit during the day (between 8:00 and 22:00) in advance with the host

can be received by consultation.

9. Pets are not allowed in the apartment!

10. In the event of possible loss of the keys, the guests are obliged to report this immediately and to reimburse the cost of the key, as well as the replacement of the lock, to the host.

11. The host accepts no responsibility for possible material damages or accidents resulting from improper use.

12. The guests are financially responsible for the damage caused by the non-intended use by the guests, the damage must be reimbursed directly to the accommodation provider.

13. Violation of the policy may result in a ban, as well as the theft or damage of objects or other measures.

14. If any problems with the apartment or room arise during your stay, please notify the host immediately.

We cannot accept subsequent complaints!

15. It is forbidden to take the furnishings of the apartments out of the house! We inspect the apartments upon arrival and departure. In case of possible damage, we will settle the damage with the guest on the spot.

16. The host assumes no responsibility for valuables left at the accommodation. The protection of valuables and objects belonging to the apartment is the guest's responsibility.

17. Cleaning: the weekly cleaning fee is included in the accommodation price. Extra cleaning can be requested for an additional fee. The accommodation fee includes utility fees and other overhead costs, bed linen with covers, weekly bed linen change for stays longer than one week, and final cleaning.

18. Wet clothes and towels should be placed on the suitable clothes dryer and not on the railings or chairs etc. of the apartment. Please take care of order and cleanliness. When leaving, please do not leave unwashed dishes or garbage in the apartment or room.

19. You will find a first aid kit in the bathroom. In case of a bigger problem, call the emergency number 112!

20. In the event of a fire, use the fire extinguisher located in the designated area, start rescue immediately and call the fire department at 105 and then the host!

21. Smoking is strictly prohibited in the apartment! Smoking is allowed in the yard in the designated area!

22. The guests receive the apartment clean, they must clean it themselves during their stay!

23. Household garbage can be collected in the trash can located in the kitchen. If they are full, place them in the bin in the yard! Another garbage bag can be requested from the host.

24. Meals: The apartment has a well-equipped kitchen. Please take care of cleanliness! Do not put metal containers in the microwave oven. Breakfast and lunch are available in the restaurant next to the gate.
(Everything is branch and lunch)

25. Parking: It is possible to pay a fee in the guarded parking lot nearby (Pollach Mihály tér underground car park)

26. Commercial photography and filming in the apartment is strictly prohibited!

27. In order to ensure the tranquility of the guests and neighbors, it is forbidden to make noise, play music or listen to music loudly in the apartment **between 22:00 and 08:00** .

28. The owner has the right to cancel the accommodation if the guest does not comply with the house rules.

29. The apartment is not suitable for hosting parties or events!

The owner of the private accommodation always keeps his guests' comfort and relaxation in mind. The management of the apartment is ready to help you with any problems or provide information.

Please feel free to contact us!

Manager: Krisztina Hallai

Phone number: +36 20 807 2558 e-

mail: muzeum.apartman@gmail.com

We wish you a pleasant time!